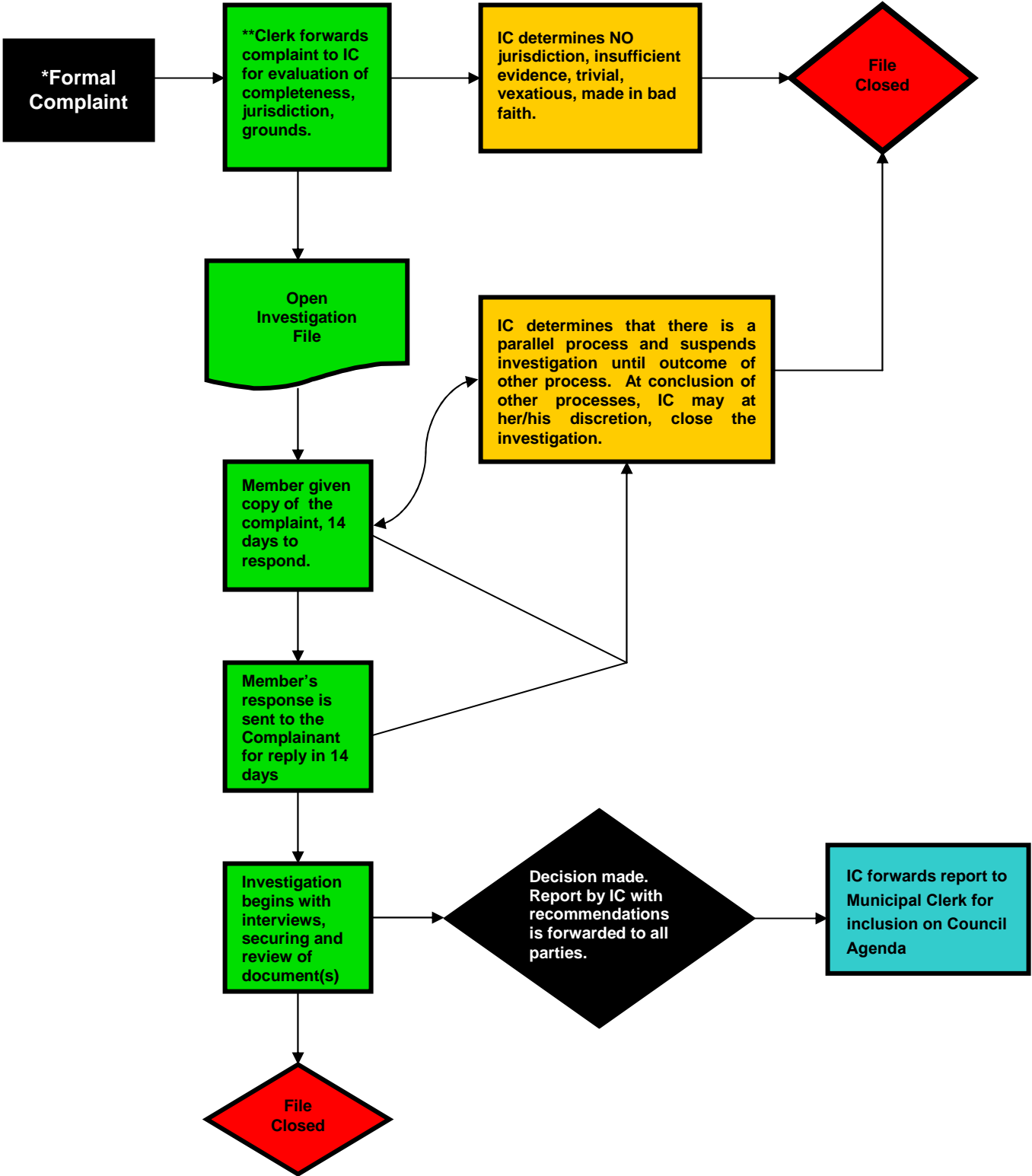


# THE FORMAL COMPLAINT PROCESS



\* A Formal Complaint must be made using the Municipality's Complaint Form  
 \*\* All formal complaints are received by the Clerk and then forwarded to the Integrity Commissioner's office for evaluation of jurisdiction, completeness and/or investigation